CELEBRATING 25 YEARS
PERFORMANCE EXCELLENCE PARTNERS

Seek inspired solutions. | Apply uncommon integrity. | Create lasting impact. | Build enduring partnerships.

SIMPLIFIED ACQUISITION AND MICRO-PURCHASE READY SERVICES

Performance Excellence Partners (PEP) is helping federal agencies respond to today's challenges more quickly, manage their remote workforce more successfully, and keep their operations running more efficiently with our cost-effective solutions. Ask us about designing custom solutions or services tailored to address your agency's immediate needs that will meet simplified acquisition requirements.

Human Resources Operations Support
- Expand capacity and provide expertise in classification, policy, staffing, recruitment
- Streamline Personnel Actions Processing

Human Capital Support
- Improve Employee Engagement, Workforce Planning, Organizational Effectiveness, Human Capital Accountability

Leading Change Training
- Learn strategies for effective change management

Virtual Teams Trainings
- Make the most of technology
- Increase collaboration and effectiveness

Telework Policies, Practices and Improvements
- Optimize telework and virtual teams

Workforce Development Trainings
- Equip staff, build capacity, improve performance

Resource Development (print or electronic)
- Provide quality content and tools

Organizational Assessment
- Identify strengths and gaps, optimize performance

Policy Support
- Review, analyze, draft, revise, and update

Meeting/Event Facilitation & Planning (Virtual & In-Person)
- Agenda and Content Development
- Conferences
- Recognition Events
- Stakeholder Engagement
- Committee/Board Support

— RELATED EXPERIENCE —

Telework Successfully: Provided training sessions for Senior Executive Service and General Schedule employees. Training focused on leading virtual teams and leveraging current technology. Strategies and tools increased the capability of supervisors to engage remote workers, monitor performance, and improve the effectiveness of USMS meetings and collaboration efforts. *(DOJ, U.S. Marshalls Service)*

A series of four customized trainings helped U.S. Marshall's Service (USMS) staff become familiar with the features of the USMS SharePoint environment and implement strategies to communicate and work effectively in a virtual environment.

Training and Development: Executed a vital emergency operations training development and delivery program to better equip first responders in their use of Personal Protective Equipment. Implemented the Baldrige Quality model, secured a high level of buy-in by engaging stakeholders in the development of the products, and earned a perfect CPAR evaluation. *(HHS, National Institute for Occupational Safety (NIOSH))*

HR Policy Support: Provided federal subject matter and writing expertise to federal HR partners to develop and update HR policy according to 5 CFR and agency requirements. *(DOJ, Office of Justice Programs and the National Science Foundation, Human Resource Management Offices)*

"PEP was enormously helpful and proactive in assisting NE for the past three years. I highly recommend their energy and innovation in getting the job done."

– DOE/NE CPARS

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— RELATED EXPERIENCE —

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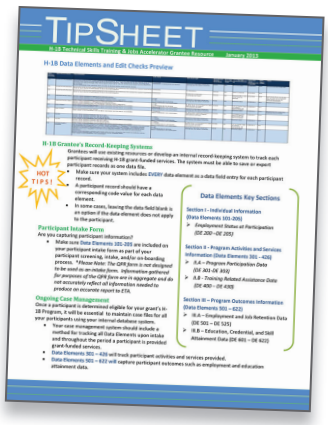
Virtual Training Conferences: Planned and coordinated virtual Regional Grantee Meetings, Grantee Training Conferences, and Virtual Convenings. Interactive plenary sessions and workshops had polls and engagement strategies implemented throughout. Participants were encouraged to sit together at their sites. Evaluation feedback was overwhelmingly positive with several participants noting that the virtual format exceeded expectations. *(DOL, Employment and Training Administration (ETA), ED, and HHS, Office of Family Assistance (OFA))*

Human Capital Services: Designed, developed, and implemented organizational effectiveness and strategic human capital solutions related to workforce planning, employee engagement, business process documentation and improvement, HR policy, pulse surveys, FEVS analysis, human capital accountability and independent audits. *(NSF, USCG)*

Meeting/Event Planning: Delivered full-scope event planning services including agenda development, securing speakers/SMEs, attendee outreach/marketing, registration management, pre-, on-site, and post meeting logistics for National Convenings, Peer Exchange Network Meetings, Grantee Conferences, Trainings, stakeholder engagement, and Communities of Practice. *(DOL, ED)*

Leading Change Training: Provided federal executives and senior managers best practices and essential strategies to develop and implement more effective change management plans, mitigation efforts and adoption strategies. *(Treasury Executive Institute)*

Resource Development: Designed and developed a variety of training and technical assistance resources including user guides, tip sheets, documents, infographics, and electronic resources to support grantees, process improvement efforts, meetings and conferences, outreach initiatives, and program implementations. *(DOL/ETA, ED, DOE/SPR)*



"PEP was easy to work with and went overboard to ensure that the finished product met our needs."
– NIOSH CPARS

— GOVERNMENT CONTRACTING MECHANISMS —

SAM Unique Entity ID: ZKZWX1WCK153

DUNS: 062756759

CAGE CODE: 3GCN4

GSA HCaTS SB Pool 2: Contract # GS02Q16DCR0101

GSA OASIS SB Pool 1: Contract # 47QRAD20D1070

Primary NAICS Code 541611: Administrative Management & General Management Consulting Services

GSA FSS MAS, Professional Services Contract:
Contract # GS-10F-0281T and #47QRAA23D007Z
FSC/PSC Codes: R408 and R499
SINs: 541611, 541612HC, 611430, and OLM

Performance Excellence Partners, LLC is an award-winning, ISO 9001 certified, management consulting firm and third-party certified woman-owned small business (WOSB). Since 1999, we have been exceeding client expectations with our flexibility, responsiveness, expertise and inspired solutions which has established PEP as a trusted partner to our customers.

Contact Us to Learn More:
Jaime A. Ramirez, Vice President
Direct: (714) 459-3564
Main: (714) 374-1140
info@performexcel.com

Offices in California and the Washington, D.C. Area